

HOUSING HOTLINE

JANUARY 2026

Clarksville Housing Authority
605 Lucas Street
Clarksville, AR 72830

Shelly Wood, Executive Director



Check out our website:
cha-ar.com

Phone (479) 754-3564
Fax (479) 754-3963

Office CLOSED:

Jan. 1st – New Year's Day

Jan. 19th – Martin Luther King Jr. Day

Jan. 30th – At 3pm for end of month processing

*** If roads are bad due to ice/snow, call the office before visiting, as we may not be open. ***

Public Hearing – The 2026 Public Hearing has been rescheduled for Friday, April 3, 2026.

Holiday Decorations - All holiday decorations must be removed by **Monday, January 12, 2026.**

Freezing Weather – During freezing weather, be sure to leave the doors open to the back porch/storage area and the front coat closet in the living room. This will help the pipes to not freeze and could keep your unit from flooding.

Water Heater – Hot water travels through colder pipes during winter months. It may appear you run out of hot water quicker. If you have hot water at your kitchen sink and in your shower, then the water heater is working normally. If you still feel you are having a problem, call the office and ask for a work order. Maintenance is limited by industry standards for temperature settings to ensure safety.

WARNING: Your oven is NOT for storage. Your oven should never store anything other than bakeware. It is for cooking purposes only. Even more importantly NEVER put paper or plastic in your oven! THIS IS A FIRE HAZARD! Always open your oven and check to be sure nothing is inside before you turn on your oven.

Scholarships - Scholarship awards are available to public housing residents, participants in rental assistance or similar programs for heads of household and other family members. Visit the following housing websites: www.swnahro.org and www.phada.org for more information. **The deadline for the PHADA scholarship is January 24, 2025. The deadline for the Southwest NAHRO scholarship is March 14, 2025.**

Outside Faucet Covers – Maintenance will be installing covers to all outside faucets. These are not to be removed. If you remove a faucet cover and the faucet freezes, you may be responsible for any repair costs that may occur.

Fire Hazards – Do **NOT** use space heaters, ovens, or stovetops to heat the unit. Space heaters are not allowed. The oven and stovetop are not meant to be a source of heat. Additionally, candles are not allowed in units. You may use a wax warmer, but no open flames are allowed in units.

Thermostat Settings – Leave your thermostat set on AUTO heat and the temperature you want. Do not turn your thermostat off when you are going to be absent from the unit during cold weather possibilities. Please be reminded YOU are responsible for damages incurred from negligence. *If maintenance comes to your home for an after-hours call because you have not turned your thermostat on – you may expect a charge for that trip. If you do not know how to turn your thermostat on/off – call during work hours and maintenance will gladly explain your thermostat.* Also, if the outside temperature drops below 35°, you should set your thermostat to the Emergency Heat setting IF your thermostat has that option. (Remember not all thermostats are the same, so yours may not have that option.)

Freezing Pipes – When the temperature falls below 25°F, please remember the following:


- Open the doors to your kitchen sink and bathroom vanity.
- Turn the faucets in the kitchen sink, bathroom vanity, and shower/tub to a slow drip. (CHA pays for the water.)
- Leave the heat lamp in the storage room on if you have one. (Not all units are designed like that.)
- If you leave your unit overnight, please leave the heat on no lower than 60°F.

REMEMBER: Storage rooms doors should remain closed at all times.

January



2026

SUN	MON	TUES	WED	THURS	FRI	SAT
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4	5	6	7	8 <u>Delinquent Letters</u>	9	10
11	12 <u>Late Fees Added</u> Holiday décor must be removed	13	14	15 <u>Eviction Letters</u>	16	17
18	19 CLOSED (Martin Luther King Jr Day)	20	21	22	23	24
25	26	27	28 <u>Pest Control & Inspections</u> 	29	30 Office Lobby Closed at 3pm	31